1. Quote Acceptance

30% Deposit invoice will be emailed to the customer.

2. Book Installation Date

When Deposit payment is received we'll book an Installation Date with you. Normally a 4-week approx lead time for installations.

3. DG Lines Application

We'll apply for lines approval with Local Lines Company. This can take anywhere from 15 – 30 days to get approval depending on the lines company.

4. DG Approval Received / Import Export

We'll apply for import/export meter installation with your electricity retailer.
Please note that we have no control or communication from the meter owner company on when this meter is actually installed but it can take up to 35 working days from date of applying. You can still benefit from the solar generation, but any exported power will not be recorded, and no credit will be given by your retailer until it is installed.

5. Installation Day

For a typical installation we'll get the solar system installed on the day (Code of Compliance and final 70% invoice will be emailed to the customer) – _Please note:_ _The final payment is due upon completion of the installation of your framing, panels, inverter and C.O.C_

6. Record of Inspection

As part of the requirement for solar installations we arrange for an independent Electrical Inspector to call in to inspect and test the solar system to ensure that everything is installed correctly and carry out electrical safety testing – this generally happens within 7 - 14 days (post installation).

7. Completion

Once we receive the ROI we'll compile the final Solar Information & Warranty Pack containing relevant information on taking care of your system the electrical certificates and product warranty information.